



‘সমানো মন্ত্র: সমিতি: সমানী’

UNIVERSITY OF NORTH BENGAL
B.Com. LL.B. Honours 6th Semester Examination, 2023

ORGANIZATIONAL BEHAVIOURS

PAPER CODE: FC13

Time Allotted: 3 Hours

Full Marks: 100

The figures in the margin indicate full marks.

Answer any four questions and Question No. 7 is compulsory to attempt

1. (a) Define conflict. 3+7+10
(b) Describe different types of conflict.
(c) Briefly elaborate the process of conflict.
2. Describe the concept of Hawthorne Experiment. 20
3. (a) Define Group Behaviour. 3+7+10
(b) What are the characteristics of Group?
(c) Describe the different stages of group behaviour.
4. (a) Describe the differences between Power and Authority. 5+15
(b) Describe the concept of Learning and Perception.
5. (a) Describe the consequences of Stress. 10+10
(b) Briefly discuss how to manage or cope with stress.
6. Briefly discuss about the theory Z of organizational culture. 20
7. Write short notes on any *four*: 5×4 = 20
 - (a) Attitude
 - (b) Personality
 - (c) Defensive Behaviour
 - (d) Job Satisfaction
 - (e) Negotiation
 - (f) Function of organization culture.

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