



'সমানো মন্ত্র: সমিতি: সমানী'

UNIVERSITY OF NORTH BENGAL
BBA LL.B. Honours 2nd Semester Examination, 2022

OPERATIONS RESEARCH

PAPER CODE: FC04

Time Allotted: 3 Hours

Full Marks: 100

*The figures in the margin indicate full marks.
All symbols are of usual significance.*

*The students are advised to follow the word limit mentioned below strictly while answering questions.
The marks will be deducted if answers exceed word limit. 20 marks- not more than 2000 words / 15 marks- not more than 1500 words / 10 marks- not more than 1000 words / 5 marks- not more than 500 words*

Answer questions number 7 and any four questions from the rest

1. Solve using the Simplex method, the following problem: (Non-graphically) 20

$$\text{Maximize } Z = f(x, y) = 3x + 2y$$

Subject to:

$$2x + y \leq 18$$

$$2x + 3y \leq 42$$

$$3x + y \leq 24$$

$$x \geq 0, y \geq 0$$

2. Solve the following transportation problem by the help of 10+10

(i) Vogel's Approximation Method

(ii) Least cost / count Method

| | | D ₁ | D ₂ | D ₃ | D ₄ | Supply (S) |
|--------------------|----------------|----------------|----------------|----------------|----------------|------------|
| <u>Sources</u> | O ₁ | 3 | 1 | 7 | 4 | 250 |
| | O ₂ | 2 | 6 | 5 | 9 | 350 |
| | O ₃ | 8 | 3 | 3 | 2 | 400 |
| <u>Demand (D):</u> | | 200 | 300 | 350 | 150 | |

3. Draw the network diagram for the following project and find the critical path and maximum time for completion of the project. 10+6+4

| Activity | A | B | C | D | E | F | G | H | I | J | K | L |
|-------------|----|---|---|---|----|---|---|---|---|------|---|---|
| Preceded by | — | A | A | B | B | C | C | F | D | G, H | E | I |
| Duration | 10 | 9 | 7 | 6 | 12 | 6 | 8 | 8 | 4 | 11 | 5 | 7 |

4. In a service department manned by one server, on an average 8 customers arrive every 5 minutes while the server can serve 10 customers in the same time assuming Poisson distribution for arrival and exponential distribution for service rate. Determine: 5+5+5+5
- (a) Average number of customers in the system.
 - (b) Average number of customers in the queue.
 - (c) Average time a customer spends in the system.
 - (d) Average time a customer waits before being served.
5. A milk plant manufactures two types of products A and B and sells them at a profit of Rs. 5 on type A and Rs. 3 on type B. Each product is processed on two machines G and H. Type A requires one minute of processing time on G and two minutes on H. Type B requires one minute on G and one minute on H. The machine G is available for not more than 6 Hours 40 minutes, while machine B is available 8 hours 20 minutes during a working day. Formulate the problem as linear programming problem. 20
6. Explain the scope and evolution of the subject Operations Research. 10+10
7. Write short notes: (any *four* questions) 5×4 = 20
- (a) Critical Path Method (CPM)
 - (b) Program Evaluation and Review Technique (PERT)
 - (c) Importance of Operations Research
 - (d) Transportation Problem
 - (e) Saddle Point
 - (f) Linear Programming Problem.

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