



**UNIVERSITY OF NORTH BENGAL**  
 BBA. LL.B. (5 yr.) Honours 2nd Semester Examination, 2021

**OPERATIONS RESEARCH**  
**PAPER CODE- FC04**

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.  
 All symbols are of usual significance.*

**The students should attempt questions any two questions from Group B compulsorily and any four from Group A**

**GROUP-A**

**Answers Word Limit less than equals to 200**

10×4 = 40

1. Customers arrive at a milk parlour being manned by a single Individual at rate of 25 per hour. The time required to serve a customer has exponential distribution with a mean of 30 per hour. Discuss the various characteristics of the queuing system, assuming that there is only one server i.e. find the following: 10
  - (i) Expected number of units in system
  - (ii) Expected queue length
  - (iii) Expected waiting time in the queue.
  
2. Solve using the Simplex method the following problem 10  
 (Non-graphically)
 

Maximize  $z = 40x_1 + 30x_2$

Subject to  $x_1 + x_2, \leq 12$

$2x_1 + x_2, \leq 16$

$x_1, x_2, \geq 0$
  
3. Solve the following Transportation Problem by the help of: 10
  - (i) Vogel's Approximation Method
  - (ii) North West Corner Cell Method

		Destinations			Supply
		kanpur	Pune	Delhi	
sources	Jaipur	4	5	1	40
	Udaipur	3	4	3	60
	Mumbai	6	2	8	70
	Demand	70	40	60	170

4. Explain the Critical Path Method and Project Evaluation and Review Technique. 10
5. An investor is considering investing in two securities 'A' and 'B'. The risk and return associated with these securities is different. Security 'A' gives a return of 9% and has a risk factor of 5 on a scale of zero to 10. Security 'B' gives return of 15% but has risk factor of 8. 10  
 Total amount to be invested is Rs. 5, 00, 000/- Total minimum returns on the investment should be 12%. Maximum combined risk should not be more than 6. Formulate as LPP.
6. A small project is composed of nine activities whose time estimates are listed in the following table: 5+2.5+2.5

Activity	$t_0$	$t_p$	$t_m$
1-2	5	10	8
1-3	18	22	20
1-4	26	40	33
2-5	16	20	18
2-6	15	25	20
3-6	6	12	9
4-7	7	12	10
5-7	7	9	8
6-7	3	5	4

- (a) Find the expected task time and their variance.  
 (b) Earliest and latest expected time of each node.  
 (c) Draw the network diagram.

**GROUP B**

**Answers Word Limit less than equals to 100**

7. Write short notes on any *two* of the following: 5×2 = 10
- (a) Uses of Operation Research  
 (b) Advantages of Transportation Problems  
 (c) Scope of Operations Research  
 (d) Importance of Operations Research.

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